

WEST BENGAL STATE UNIVERSITY

B.A./B.Com. Honours 3rd Semester Examination, 2021-22

ASPACOR07T-Advertisement and Sales Promotion (CC7)

PRINCIPLES AND PRACTICE OF MANAGEMENT

Time Allotted: 2 Hours

The figures in the margin indicate marks of question. Candidates should answer in their own words and adhere to the word limit as practicable.

GROUP-A

- 1. Answer any *five* questions from the following:
 - (a) What is Scientific Management?
 - (b) State two importances of management.
 - (c) Mention four planning premises.
 - (d) What are different steps of Forecasting?
 - (e) What is decentralization?
 - (f) What is span of management?
 - (g) State two features of control.
 - (h) Is management a profession?
 - (i) What do you mean by SWOT?
 - (j) What is meant by decision making?
 - (k) What are the principles of organizing?
 - (l) What is theory Y?
 - (m) Is a manager always a leader? Justify your answer.
 - (n) What is "feed forward" control?
 - (o) What is cooperation?

GROUP-B

- 2. Answer any *four* questions from the following:
 - (a) Explain the significance of control in management.
 - (b) Critically discuss the two factor theory of Herzberg.
 - (c) Is management an art or science?
 - (d) "Planning and forecasting are not synonymous." Discuss.

 $2 \times 5 = 10$

Full Marks: 50

 $5 \times 4 = 20$

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- (e) Distinguish between line and staff organization.
- (f) "Organisation is a process." Discuss.
- (g) Explain the levels of management.
- (h) Name any four principles of management as framed by H. Fayol.
- (i) Discuss the techniques of forecasting.
- (j) Explain the major objectives of organization.
- (k) Distinguish between leadership and motivation.
- (1) "Coordination is the essence of management." Discuss.

GROUP-C

- 3. Answer any *two* questions from the following:
 - (a) Describe the style of leadership introduced by Tannenbaum and Schmidt.
 - (b) Discuss the contributions of F.W. Taylor to the development of management thought.
 - (c) Discuss the steps to be followed in planning.
 - (d) Explain the principles of coordination.
 - (e) Discuss Maslow's theory of motivation.
 - (f) State the tools and techniques of an effective control system.
 - **N.B.**: Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.

x

 $10 \times 2 = 20$